



about our services (IDD)

Euromarine Insurances Services Ltd
Euromarine House
18 St Peters Park Road
Broadstairs
Kent
CT10 2BL

1 The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2 Whose products do we offer?

- We offer products from a range of insurers.
- We only offer products from a limited number of insurers.
Ask us for a list of the insurers we offer insurance from.
- We only offer products from a single insurer.

3 Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs.
- You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on.
You will then need to make your own choice about how to proceed.

4 What will you have to pay us for our services?

- A fee.
- No fee.

You will receive a quotation, which will tell you about any other fees relating to any particular insurance policy.

5 Who regulates us?

Euromarine Insurance Services Ltd, 18 St Peters Park Road, Broadstairs, Kent, CT10 2BL is authorised and regulated by the Financial Conduct Authority.

Our FCA Register number is 306695.

Our permitted business is arranging and advising on general insurance.

You can check this on the FCA's Register by visiting the FCA's website www.fca.org.uk/register or by contacting the FCA on 0845 606 1234.

6 Loans and Ownership

Euromarine Insurance Services Ltd is a Lark Group Company and is owned by Lark Group (Holdings) Limited.

7 What to do if you have a complaint

If you wish to register a complaint, please contact us:

...in writing to: Euromarine Insurance Services Ltd,
Euromarine House
18 St Peters Park Road
Broadstairs, Kent, CT10 2BL.

... by phone (01843) 603345.

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service. www.financial-ombudsman.org.uk

8 Are we covered by the Financial Services Compensation Scheme (FSCS) ?

Marine types of insurance are not covered by the FSCS